



Helpful Hints

- Speak as clearly as possible.
- Eliminate background noise.
- Use short, concise phrases.

Need information? SKYE has it!

SAFE's AI-powered personal assistant, SKYE is a knowledge powerhouse that can quickly retrieve the information you're looking for, anytime you need it. Give her a call!



Routing Number Say: "routing number"

SKYE can quickly tell you SAFE's routing number and even send it to you via text message.*



Branch Hours Say: "branch hours"

SKYE can quickly tell you SAFE's branch hours or send them in a text if you prefer. She'll even tell you where to find a branch or ATM.



Loan & Deposit Rates Say: "rates"

Tell SKYE which product you'd like rates on and she'll send you a text with all the details.



Specific Phone Extensions Say: "dial an extension"

Need to speak with someone specific? Tell SKYE and she'll prompt you to dial their extension followed by "#."



Online Account Statement Say: "online statements"

SKYE is an expert when it comes to online services. She'll tell you how to access your statements online. She'll even send you a quick text with easy-to-follow instructions.



Card Travel Notations Say: "travel notes"

Planning to use your SAFE credit or debit cards while traveling? SKYE can tell you how to add travel notes to your account.



Setting up Direct Deposit Say: "direct deposit"

SKYE has all the info you need to set up your direct deposit. She'll tell you how to locate your routing and account numbers.



Payment due date Say: "When is my loan due?"

SKYE can retrieve specific information about your SAFE loans. Not sure when your payment is due? SKYE has you covered!

CONTINUED ON BACK 

Give SKYE a try!
1-800-763-8600

www.SAFEd.org/SKYE

*MESSAGE RATES MAY APPLY.

FEDERALLY INSURED BY NCUA

SAFE
FEDERAL CREDIT UNION

See SKYE in Action!

SKYE isn't just a "know-it-all!" She's powered to perform many of your day-to-day banking operations quickly and seamlessly. Check out what she can do. It's impressive!



Account Balances

Say: "balance"

Your balance information is just a quick call away. SKYE can retrieve balance updates for all your SAFE accounts.



Transaction History

Say: "transactions"

SKYE can quickly review the last 14 days of account transactions with you.



Dispute a Transaction

Say: "dispute a transaction"

SKYE can get you started with a credit or debit card dispute claim 24/7.



Transfer Money

Say: "transfer money/funds"

Need to move money within your account? SKYE can make simple transfers to and from accounts under the same member number.



Apply for a Loan

Say: "loan application"

Applying for a SAFE loan online is fast and easy! Let SKYE know, and she'll send you a link to our online application portal.



Let's talk!

With SKYE, our call centers are open 24/7/365 to offer immediate answers to many of your most pressing questions.

Should you have something more involved, live service reps are available Monday through Friday from 7:00 AM to 7:00 PM and Saturdays from 9:00 AM to 1:00 PM.

TOLL-FREE PHONE

1-800-763-8600

MAILING ADDRESS

**SAFE Federal Credit Union
PO Box 2008
Sumter, SC 29151**

**Want to get to know
SKYE better?
Scan the QR Code!**

